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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of: Loeb et al.		)	Docket No. 3203-4015 (52846-5004)	8/23/02
		)	(32040-3004)	
Application No.: 09/457,237		)	Group Art Unit: 2165	
		)		
Filed:	December 8, 1999 )		Examiner: Brown, Timothy	
			M.	
		)		
For:	METHOD AND APPARATUS FOR	)		-
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	CUSTOMER ACTIVITIES	)	RECE AUG GRO	IA
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Assista	ant Commissioner for Patents		CAU	JOI
Washi	ngton, D.C. 20231		Gir	

**AMENDMENT** 

SIR:

In response to the Office Action mailed on January 31, 2002, the period for response to which extends through July 31, 2002, including a request for a three month extension of time and payment of the extension of time fees which accompany this Amendment, the Applicants request that the application be amended as follows and submit the following remarks:

## **CERTIFICATE OF MAILING (37 C.F.R. § 1.8)**

	I hereby certify that this paper, and the papers and/or fees referred to herein as transmitted, submitted or
enclosed,	are being deposited on the date shown below with the U.S. Postal Service with sufficient postage as first-
class mai	l in an envelope addressed to the Assistant Compilissioner for Patents, Washington, p.C. 20231.
	I in an envelope addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.